



Signing Music Therapist **Cookies Policy**

Provider: Signing Music Therapist ("we", "us", "our")

Business Address: Signing Music Therapist, Moulsham Mill, Parkway,
Chelmsford, CM2 7PX

Contact Email: hello@signingmusictherapist.co.uk

Phone: 07354 935106

Website: www.signingmusictherapist.co.uk

ICO Registration Number: ZB114258

1. Introduction

This Cookies Policy explains how Signing Music Therapist uses cookies and similar technologies when you visit our website:

www.signingmusictherapist.co.uk

This policy should be read alongside our Privacy Policy, which explains how we collect, use, store, and protect personal information, including personal and health information processed as part of our music therapy services.

We are committed to protecting your privacy and ensuring that any information collected through our website is handled in accordance with the UK General Data Protection Regulation (UK GDPR), the Data Protection Act 2018, and applicable privacy legislation.

2. What Are Cookies?

Cookies are small text files placed on your device (such as a computer, tablet, or smartphone) when you visit a website.

Cookies allow websites to recognise your device and remember information about your visit. They can help websites function correctly, improve performance, and provide information about how visitors use the site.

Cookies may be:

- Session cookies: Temporary cookies that are deleted when you close your browser.
- Persistent cookies: Cookies that remain on your device for a set period or until they are manually deleted.

3. How We Use Cookies

Signing Music Therapist uses cookies for the following purposes:

a) Essential Website Cookies

These cookies are necessary for our website to function correctly and securely.

They may be used to support:

- Website operation and security



- Page functionality
- Technical performance
- Prevention of misuse or malicious activity

These cookies are provided through our website platform, Wix, and are required for the basic operation of the website.

b) Analytics Cookies

We use Google Analytics to help us understand how visitors use our website.

Analytics cookies may collect information such as:

- Pages visited
- How visitors navigate through the website
- Time spent on pages
- General information about website usage

This information helps us:

- Improve our website
- Understand visitor needs
- Ensure that information provided on our website is useful and accessible

Google Analytics information is generally collected in an aggregated form and does not identify individual visitors directly.

c) Social Media Cookies

Our website may contain links or embedded content from social media platforms, including:

- Facebook
- Instagram

These platforms may place cookies on your device when you interact with their content or visit their services.

Social media cookies may be used by these providers to:

- Enable social media features
- Measure engagement
- Understand interactions with their content
- Provide personalised content or advertising on their own platforms

We do not control the cookies placed by Facebook or Instagram. We recommend reviewing their own privacy and cookie policies for further information.

4. Cookies and Personal Information Submitted Through Our Website

Cookies used on our website are separate from information you provide when contacting Signing Music Therapist.

If you complete our website contact form, we may collect:

- Your name
- Email address
- Telephone number
- Message details

This information is used to respond to enquiries and provide information about our services.



Please do not submit detailed health, medical, or confidential clinical information through the website contact form unless specifically requested. Information relating to therapy services will be collected through appropriate processes, such as referral forms and assessments.

Further information about how we process personal data, including health information, can be found in our Privacy Policy.

5. Third-Party Services

We use trusted third-party providers to support website operation and analysis.

These may include:

Wix

Used to host and operate our website and provide essential website functionality.

Google Analytics

Used to understand website usage and improve website performance.

Facebook and Instagram

Used where social media links or embedded content are provided.

These providers may process limited information collected through cookies. We only use services where appropriate safeguards are in place.

6. Managing Cookies

You can manage or disable cookies through your internet browser settings.

Most browsers allow you to:

- View cookies stored on your device
- Delete existing cookies
- Block cookies
- Change cookie preferences

Please be aware that disabling certain cookies may affect the functionality or performance of our website.

Where available, cookie preferences can also be managed through our website cookie settings.

7. Lawful Basis for Using Cookies

Where cookies are necessary for website operation, they are used to provide essential website functionality.

Where cookies are used for analytics or other optional purposes, we rely on your consent where required by applicable privacy laws.

You may withdraw or change your cookie preferences at any time.



8. Data Protection and Security

Signing Music Therapist takes appropriate technical and organisational measures to protect information collected through our website.

Cookie information does not provide access to therapy records, clinical notes, assessments, or other confidential client information.

Information relating to therapy clients is handled separately in accordance with our Privacy Policy and professional confidentiality obligations.

9. Changes to This Cookies Policy

We may update this Cookies Policy from time to time to reflect changes in:

- The cookies we use
- Website functionality
- Legal or regulatory requirements

Any updates will be published on this page with a revised version number and effective date.

10. Contact Us

If you have any questions about this Cookies Policy or how we use cookies, please contact:

Signing Music Therapist
Moulsham Mill, Parkway
Chelmsford
CM2 7PX

Email: hello@signingmusictherapist.co.uk

Phone: 07354 935106

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